

SWISH FE College clinics to be held virtually either by phone or by Attend Anywhere



Attend Anywhere is a secure NHS video call service for patients with **pre-arranged appointment times only**.

SWISH is offering the following types of consultation by phone or video calls through your college clinics:

- Long acting reversible contraceptive counselling and issues
- Repeat contraception and contraceptive advice/issues
- Sexual health advice and screening
- C-Card sign up – Video call only

We will not be using Attend Anywhere for symptomatic patients

Attend Anywhere can be used on a PC, Mac or an iOS/Android device, using a [Google Chrome](#) (for PC/Mac/all mobile devices)/[Apple Safari](#) (for Macs and iOS devices) browser.

Attend Anywhere will not work on Internet Explorer. Download [Google Chrome](#) or [Safari](#) for free.

The Attend Anywhere consultations will be need to be pre-booked through SWISH by emailing swishtoteam@somersetft.nhs.uk

The consultations will be held during the following times by a Nurse and health care assistant and you will be given a time and sent a link if you choose a video call

Clinics will be:

Monday – Strode Yeovil and Richard Huish 11-1

For video calls five minutes before the appointment time, click on the link you will have been sent.

You will be taken through a series of steps to ensure that your equipment is set up correctly. Once the steps have been completed, you will be prompted to enter your name and telephone number and accept the terms and conditions. **This information is not stored beyond the length of the video call.**

Once these steps have been followed, click on the **'Start Call'** button and you will enter the waiting room until your consultation begins. You will see yourself on the video and hear music. **The waiting room is private and you will not see other patients.**

When the consultation is ready to begin, your image will shrink and move to the corner of the screen and you will see your clinician.

The video call is free (except your internet usage charge) and data is not used whilst you are in the waiting room.

Following the call:

- The clinician can send you websites as well as SWISH friends and family survey
- c-cards and condoms can be sent to an agreed address or collected from student support with a confirmation text/email
- Medication can be delivered directly by Royal mail to agreed address
- You can order full screening online
- If a Depo Provera contraceptive, implant or BP/Height and weight need to be performed a face to face appointment will be arranged